

## Who We Are

Created by Congress, in 1971, the mission of the Area Health Education Centers (AHEC) Program was to enhance access to quality healthcare by improving the supply and distribution of health care professionals through community/academic partnerships. The strength of the program is directly related to the establishment of strong local centers which address the needs of the local communities. Each center provides basic services, including recruitment and retention of health professionals in underserved areas, training of health professions students and developing health careers opportunity programs for local youth.

Catskill Hudson AHEC is sponsoring this EMS Leadership Academy as a means of improving recruitment and retention of pre-hospital care providers.

To learn more about Catskill Hudson AHEC, please visit our website or contact us via phone or email.



CATSKILL HUDSON  
AREA HEALTH EDUCATION CENTER  
598 State Route 299  
Highland, NY 12528



# EMS LEADERSHIP ACADEMY 2010



**Saturday, June 5th**  
**8:00AM - 3:30PM**

**Highland Fire District**  
**25 Milton Avenue**  
**Highland, NY 12528**

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**ATTEND IN PERSON:**  
**OR**  
**ENROLL IN OUR LIVE WEBCAST**

The New York State Department of Health,  
Bureau of Emergency Medical Services will  
accept proof of completion of this program for  
continuing medical education credits.

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NEWBURGH, NY 12550

## What is the EMS Leadership Academy?

Administrative tasks and personnel management are among an EMS administrator's central responsibilities. Professional development efforts in areas like administration, supervision, public relations and budgeting receive little attention. These skills and concepts are critical to every EMS service's long-term success and role as a community caretaker. In response, Catskill Hudson Area Health Education Center (Catskill Hudson AHEC), in concert with a number of EMS Providers, has custom designed this EMS Leadership Academy for EMS officers and other first responders. The program presents a learning experience tailored to EMS providers by experienced leaders in EMS.

## Who Should Enroll?

The EMS Leadership Academy is for EMS captains, officers and others in or about to be placed in a position of leadership in his or her EMS agency.

## Topics and Speakers

- **Personnel Management: Balancing Salaried and Volunteer Personnel in a Combination Department: A Growing Trend**  
*Robert Delagi, MA, NREMT-P*
- **Conflict Resolution**  
*Joyce Mulleedy, RN, MS, EMT, CIC-RF*
- **How to Investigate Issues Within an Organization**  
*Karl Klug, BS, CIC, EMT-CC and*
- **Teams - Leaders and Followers**  
*Richard Beebe, MS, ED*

## Important Information

- \* This workshop will be Webcast and archived. By enrolling in the EMS Leadership Academy 2010, registrants understand that their image may be videotaped and that they grant authorization to Catskill Hudson AHEC to use the video content for promotional/educational purposes.
- \* All registrations must be received by May 7, 2010.
- \* Make checks payable to Catskill Hudson AHEC.
- \* The New York State Department of Health, Bureau of Emergency Medical Services will accept proof of completion of this program for five (5) continuing medical education credits.
- \* The agenda, full course descriptions, speakers list and speaker biographies are available on our website: [www.chahec.org/events/ems-2010](http://www.chahec.org/events/ems-2010).
- \* Registration will begin at 8:00am. The program will begin at 8:30am and will end at 3:30pm. A one hour lunch break will begin at 11:30am.

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## What's Included

- Continental Breakfast
- Break Refreshments
- Lunch
- Certificate of Completion for 5 CME Credits

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## Location Information & Time

**Location:** Highland Fire District  
25 Milton Avenue  
Highland, NY 12528

**Date & Time:** June 5th; 8:00am-3:30pm

### Nearby area hotels include:

- **Super 8 - Highland** - (845) 691-6888  
3423 US Highway 9W, Highland, NY
- **Super 8 - New Paltz** - (845) 255-8865  
7 Terwilliger Ln., New Paltz, NY
- **Roadway Inn** - (845) 883-7373  
660 Route 299, New Paltz, NY

## Registration Form

### EMS Leadership Academy 2010

**Please complete this form, detach and mail it with your payment to:**  
**Catskill Hudson AHEC**  
**598 State Route 299**  
**Highland, NY 12528**

Please indicate how you would like to attend:

- In person at Highland Fire Dept. = \$75.00**
- Via Live Webcast = \$50.00**

**NOTE: Requirements for Webcast attendees:**

**PC Users:** Pentium 4 or better processor; 512 MB of RAM, Windows 2000 or better; Internet Explorer 6.0 or better; Macromedia Flash 9.

**MAC Users:** G4 or Intel Processor; Mac OS X, Macromedia Flash 9.

**Contact us @ (845) 883-7260 for special group pricing!**

**Name:** \_\_\_\_\_  
*Please print your name exactly as you would like it to appear on your name tag (i.e., credentials, certifications, etc.)*

**EMS Certification Level:** \_\_\_\_\_

**Organization:** \_\_\_\_\_

**County:** \_\_\_\_\_

**Home Address:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Cell Ph. (required):** \_\_\_\_\_

**Email:** \_\_\_\_\_

*\*EMS Agencies may pay for multiple participants with one check, but separate registration forms must be completed for each attendee.*